Values

The University has a set of values which applies to all members of the University:

Our values define who we are and how we will work with each other and as a University They are more than simply words. They are principles of behaviour we should all strive to uphold and encourage in others in our working lives.

- **Excellence**
  We take pride in ensuring the highest quality standards of academic achievement and professional service delivery

- **People focused**
  We value everyone, recognising that what we do is for the of all those connected with the University

- **Partnership working**
  We work constructively with each other, our students and wider University community to create strong and successful working relationships

- **Fairness and integrity**
  We take a fair and balanced approach to our activities and are mindful of the impact of our actions

Sitting beneath the University Values, Library and Learning Resources has its own set of values which was developed with the participation of all L&LR staff:

Library and Learning Resources is committed to:

- delivering excellent customer service equitably and consistently

- delivering flexible and innovative services responsive to the needs of our users

- the development and support of staff who are professional and approachable in all aspects of their work